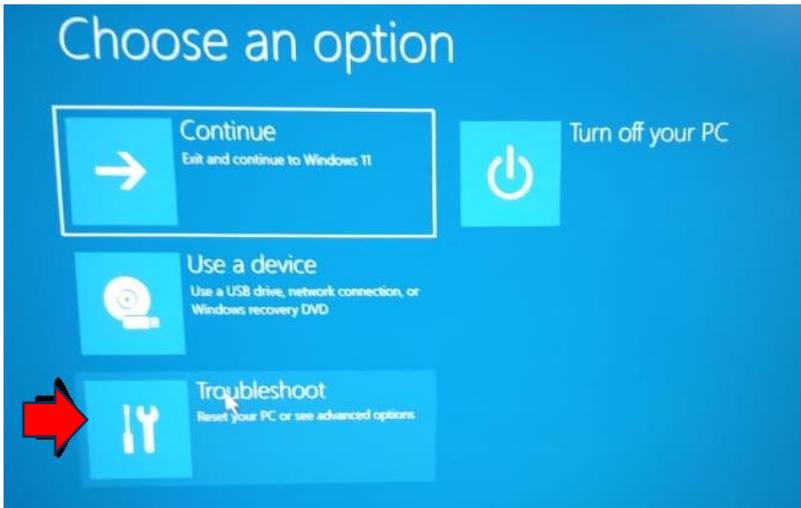


## Affected system Remediation Action

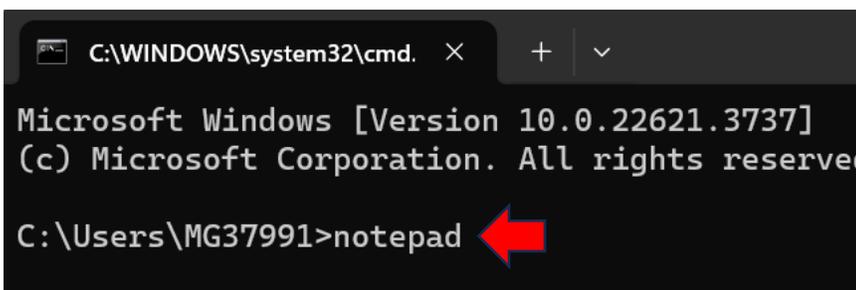
**Step 1** > Click on Trouble shoot



**Step 2** > Click on command prompt



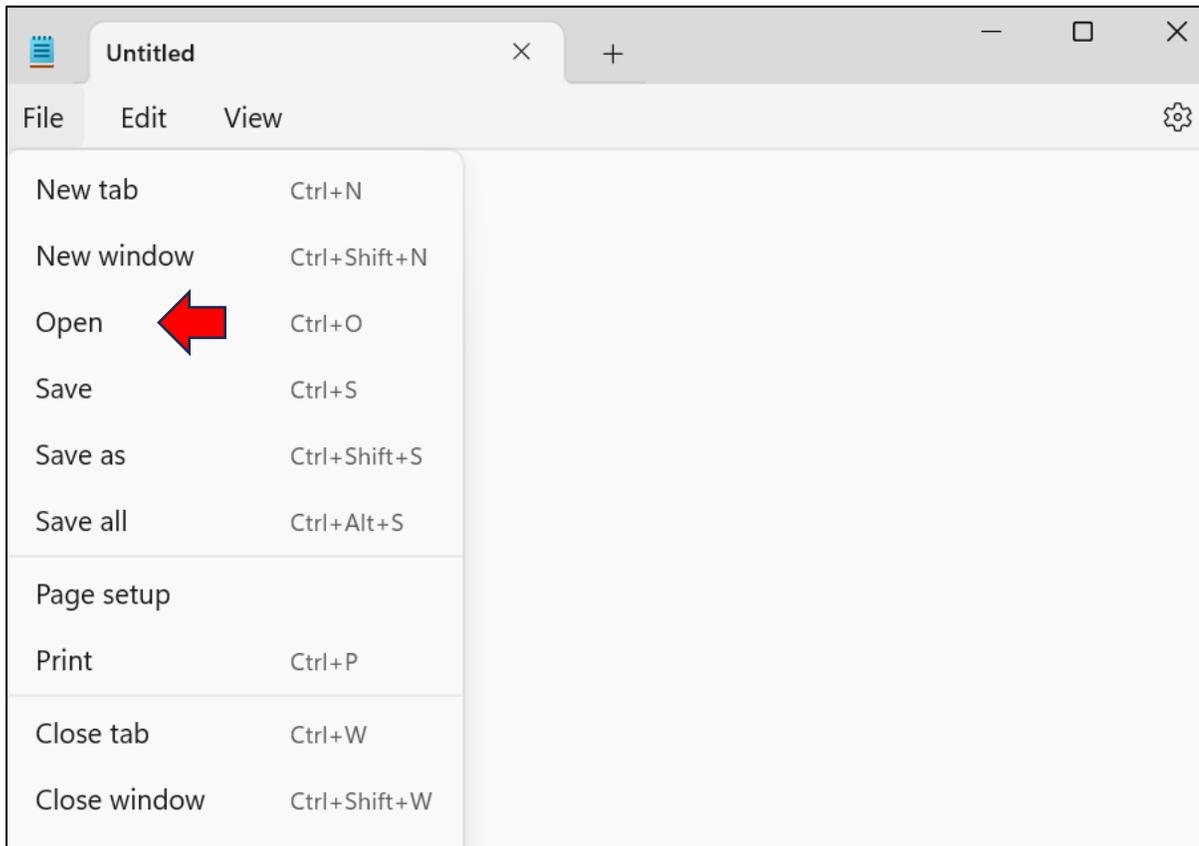
**Step 3** > On command prompt > type " notepad " (as shown in the figure) and enter



**Step 4** > Once the notepad is opened > click on **File**

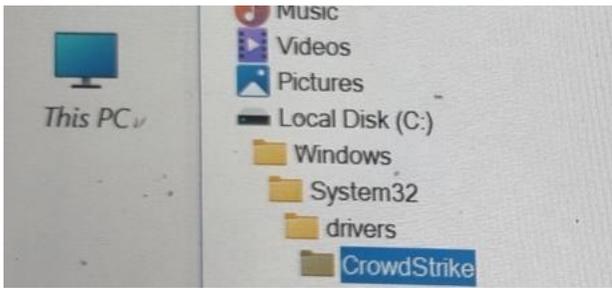


**Step 5 > click on File> Click Open**

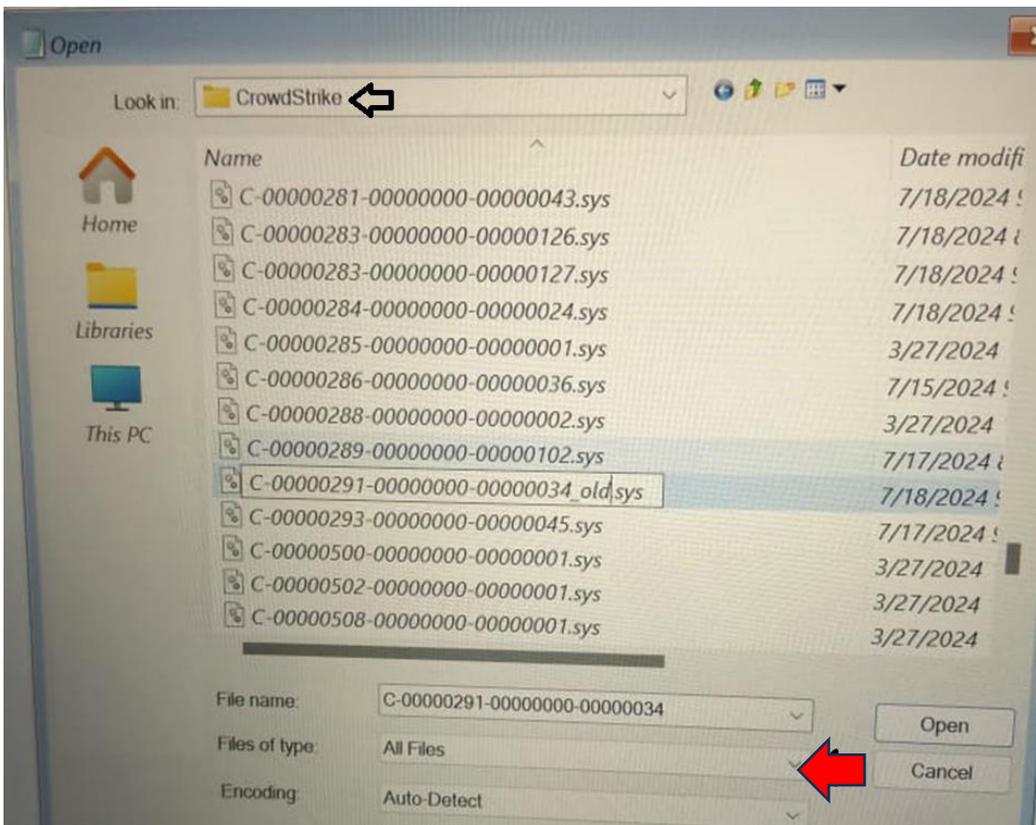


**Step 6 > Once the Open tab is clicked Browse the following location( refer the below image)**

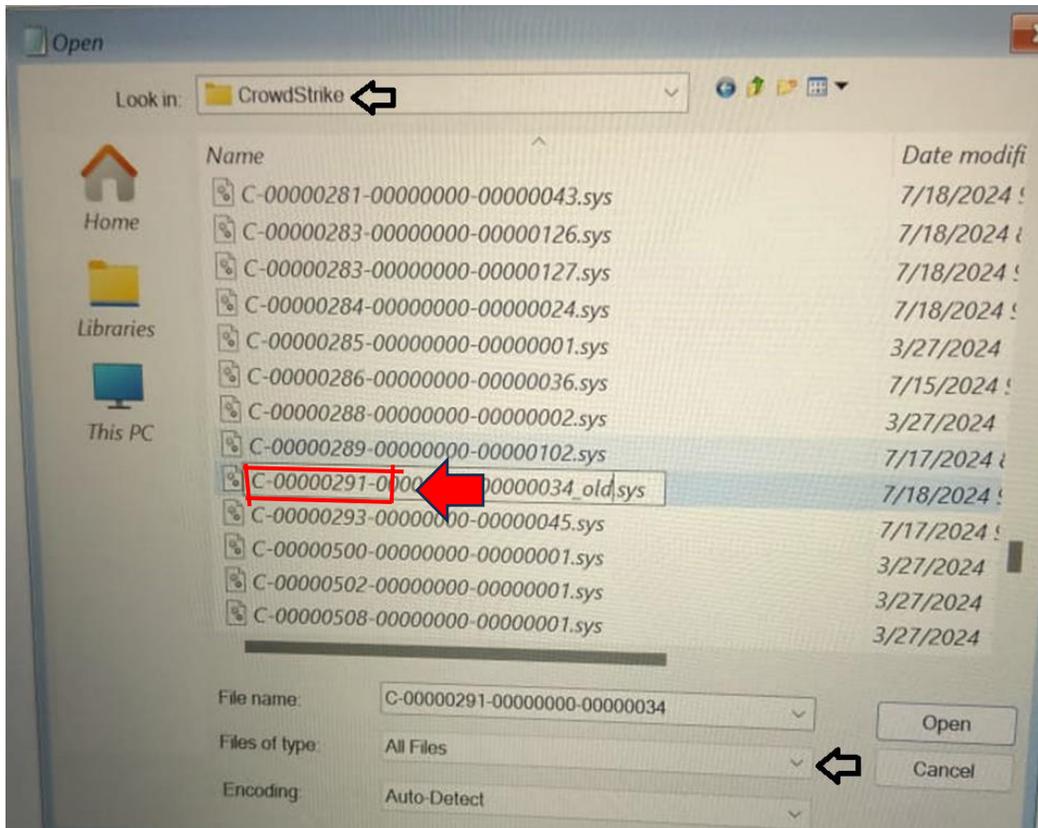
**Go to\_C drive: → Windows → System32 → Drivers → CrowdStrike**



**Step 7 >** A below Tab will Appear first click on **Files of Types** and select **All file** (Refer below arrow)



**Step 8** > and Search for **C-00000291** and rename the file to **C-00000291.Backup**



**Step 9** > After Renaming close the notepad window and Restart the system